

**RECEIVED
CENTRAL FAX CENTER**

JUN 17 2005

Application No. 10/002,744
Information Disclosure Statement

Customer No. 01933

Attorney Docket No. 01701/LH

CERTIFICATE OF FACSIMILE
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Applicant(s): Toshio UENO

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(1); European Office Action (6);
DE 101 05 532 A1 (12); WO
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Serial No. : 10/002,744

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I hereby certify that this paper
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For : TECHNICAL SUPPORT SYSTEM
WHICH PERFORMS BOTH AN
ORDINARY SEARCH AND AN
EXTENDED SEARCH OF A
KNOWLEDGE DATABASE


Daniel J. Bersohn

Dated: June 17, 2005

Art Unit : 2142

Examiner : Kelvin Y. Lin

INFORMATION DISCLOSURE STATEMENT

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

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S I R :

Submitted herewith is a Form PTO/SB/08A listing publications which were cited by the Examiner in related application Serial No. 10/002,771 as well as two publications cited in an office action in European Application No. 02 770 188 corresponding to related U.S. Application Serial No. 10/002,772. Said European Office Action is listed on Form PTO/SB/08B. U.S. Publication 2001/0013063 A1 corresponds to German Publication 101 05 532 A1 and WIPO Publication 01/02954 corresponds to USP 6,467,088. German Publication 100 29 455, listed on the European Office Action was previously made of record.

It is respectfully requested that these publications be considered and made of record in the present application. And it is respectfully requested that an initialed copy of the Forms PTO/SB/08A and PTO/SB/08B be returned to indicate that these publications have been considered and made of record.


pg 5 was not received

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Submitted herewith is a Form PTO-2038 authorizing charges of \$180 for filing of this Information Disclosure Statement. In addition, authorization is given to charge any necessary fees to Account No. 06-1378.

Respectfully submitted,


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JUN 17 2005 PTO/SB/08A

INFORMATION DISCLOSURE STATEMENT BY APPLICANT				Application Number		10/002,744		
				Filing Date		November 2, 2001		
				First Named Inventor		Toshio UENO		
				Group Art Unit		2142		
				Examiner Name		Kelvin Y. Lin		
Sheet	1	of	2	Attorney Docket Number		01701/LH		
U.S. PATENT DOCUMENTS								
Exam. Inits [*]	Cite No ¹	Document Number	Kind Code ²	Name of Patentee or Applicant	Publication Date MM-DD-YYYY	Relevant Portion		
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FOREIGN PATENT DOCUMENTS								
Exam Inits	Cite No ¹	Office ³	Document Number ⁴	Kind Code ⁵	Name of Patentee or Applicant	Publication Date MM-DD-YYYY	Relevant Portion	T ⁶
		WO	01/02954	A1	KONINKLIJKE PHILIPS ELECTRONICS	01-11-2001		
		DE	101 05 532	A1	HEWLETT-PACKARD CO.	08-09-2001		
Examiner Signature					Date Considered			

* EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

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⁶ Mark here if English translation is attached.

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PTO/SB/088

INFORMATION DISCLOSURE STATEMENT BY APPLICANT				Application Number	10/002,744	RECEIVED CENTRAL FAX CENTER JUN 17 2005
				Filing Date	November 2, 2001	
				First Named Inventor	Toshio UENO	
				Group Art Unit	2142	
Sheet	2	of	2	Attorney Docket Number	01701/LH	
NON PATENT LITERATURE DOCUMENTS						
Exam Inits ¹	Cite No ¹	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published.				T ²
		Communication pursuant to Article 96(2) EPC issued in European Application No. 02 770 188.7-2221 on November 19, 2004				
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